

Mjøsen Skog BA – report to PEFC Norway

A. General information

Site	Lillehammer	Date of audit	25-29 May 2009
Type of audit	PA 2	Version/Date	1/May 2009
Contact	Jan Gaute Lie		
Audit Leader	Jan Gjestang	Medrevisor(er)	
Scope	Purchase and sale of Roundwood, Forest Treatment, Woodlogging and Forestry Planning.		
Focus LS (if actual)	<ul style="list-style-type: none"> • Health, Safety and Welfare • Silvi Culture 		

B. Total impression without focus areas

Positive indications	<ul style="list-style-type: none"> • In general Mjøsen fulfill internal and external requirements • Only one external enquiry of negative character • High customers satisfaction • Systematically way of working and open communication policy gives company high creditability • Silvi Culture services and follow up activities of high quality • High rate of effectiveness and flexibility in wood supplies
Areas of improvement	<ul style="list-style-type: none"> • Need to improve training and calibration of forestry planning employees • Need to improve processes to incorporate contractors as suppliers into Mjøsen management system and tools • Improve training level of forest managers in using IT tools and external databases • Improve use of non conformity system

C. Non conformities and observations from audit

Number or findings related to LS:	NC: 4 Observations: 3
Findings related to:	<ul style="list-style-type: none">• Training in use of external databases – environmental info• Control with- and knowledge of local regulations• Documentation of executed forest harvesting and planting operations have to be improved• Forest owners Landscape Ecologic plans have to be reviewed and quality to be verified• Procedures to ensure forest owners harvesting operation in neighbor stands to Key Biotopes need better implementation with local forest managers• Working environmental issues need improvements at working sites

D. External communication - enquiry

	Number of external enquiry: 1
External communication	<ul style="list-style-type: none">• Damage to terrain by terrain transport. Followed up by repairing activity